

Technical warranty policy for Aftermarket

Bearings and Lubrication	Warranty
Bearings	1 year / 100,000 km
Fuel Efficient Bearings	1 year / 100,000 km
EV Kits	1 year / 100,000 km
Wheel end hub units	1 year / 150,000 km
F-Box	1 year / 100,000 km
Seals	1 year
CLAC M (Clutch Actuator Mechanic)	1 year / 60,000 km
CLAC P (Clutch Actuator Pneumatic)	100,000 km / 2,000 hours
Clutch Kit	1 year / 100,000 km
Grease	1 year / 100,000 km
Accessories	Warranty
Assembly tools	2 years / 250 uses
Heater	2 years



Quality Warranty

Our commitment to excellence is present in all of Fersa's manufacturing processes.

As a manufacturer of high-quality products, Fersa guarantees compliance with the highest standards regarding the use of quality steel and raw materials in production processes, the design of the contact surfaces, and the correct mounting and lubrication of parts.

Fersa also guarantees the performance of our products according to International Standards, provided that the same are used according to specifications.

Constant product improvement is one of Fersa's main objectives and, in accomplishing this, we have obtained certifications in ISO 9001, ISO 14001, and IATF 16949.

Technical Warranty

Fersa guarantees the quality of their products and that their products and the materials used during the manufacturing and production processes are delivered free of any defect.

Fersa guarantees a "shelf-life" period according to the attached table, from the delivery date, by keeping the product in its original packaging and average warehouse environment conditions, that is:

- a. Avoid vibrations
- b. Avoid direct exposure to sunlight and air flows
- c. Keep humidity lower than 65% and lower than 50% in salty environment
- d. A stable temperature between 18-20°C is recommended for long-term shelf-life

Fersa guarantees the analysis in case of product failure and, if the product is the cause, its replacement during the time / mileage periods specified in the attached table.

To provide our customers with a seamless service, Fersa has made available a technical support service to resolve and answer any doubts or inquiries related to our products. Please contact this service at the following e-mail address:

Email: customer.care@fersa.com

Laura García
Quality Manager
Fersa

